

# ILWU-PMA BENEFIT PLANS /

International Longshore & Warehouse Union —  
Pacific Maritime Association [www.benefitplans.org](http://www.benefitplans.org)

1188 FRANKLIN STREET • SUITE 101 • SAN FRANCISCO, CALIFORNIA 94109

PHONE (415) 673-8500  
FAX (415) 749-1400

---

ILWU-PMA Pension Plan  
ILWU-PMA Welfare Plan

ILWU-PMA Watchmen Pension Plan

December 20, 2024

TO: ILWU Longshore, Ship Clerks, Walking Boss/Foremen, and Watchmen Locals

FROM: Mario Perez, Director of Benefit Plans

**SUBJECT: Coastwise Claims Office (CCO) – Medicare Crossover Issues**

Enclosed is a copy of a notice mailing to pensioners and beneficiaries advising them of an issue that was affecting Medicare claims and to contact the CCO if they are receiving any balance billing from providers.

Enclosure

A copy of this memo can be downloaded at [www.benefitplans.org](http://www.benefitplans.org)

# ILWU-PMA BENEFIT PLANS /

International Longshore & Warehouse Union —  
Pacific Maritime Association [www.benefitplans.org](http://www.benefitplans.org)

1188 FRANKLIN STREET • SUITE 101 • SAN FRANCISCO, CALIFORNIA 94109

PHONE (415) 673-8500

FAX (415) 749-1321

---

ILWU-PMA Pension Plan  
ILWU-PMA Welfare Plan

ILWU-PMA Watchmen Pension Plan

December 2024

Subject: ILWU-PMA Welfare Plan  
Coastwise Claims Office (CCO) – Medicare Crossover Issues

You are receiving this communication because our records indicate you are enrolled in Medicare. If you are not, please disregard this communication.

We are aware that over the last few months, there have been issues with the processing of claims for members who have Medicare as their primary carrier. When a member with Medicare as their primary carrier obtains services, the claim should automatically be transmitted from Medicare to the CCO in order for the balance to be paid. However, that was not consistently occurring in a timely manner, resulting in delays to payments. These issues have been resolved and all outstanding eligible claims have been reprocessed for payment by the CCO consistent with Plan terms.

Should you continue to have any problems related to outstanding balances after payment by Medicare, please contact the CCO at 800-955-7376.