

ILWU-PMA Pension Plan  
ILWU-PMA Welfare Plan

ILWU-PMA Watchmen Pension Plan

October 20, 2014

To: ILWU Longshore, Ship Clerk, Walking Boss/Foreman, and Watchmen Locals

From: Mario Perez, Manager, Welfare Plans

**Subject: Medicare Crossover Claims Processing**

We recently learned that in some cases, the BPO eligibility files sent to Medicare, via Zenith American Solutions, for Medicare Eligible members of the ILWU-PMA Coastwise Indemnity Plan did not match information contained on the member's Medicare ID Card. This caused Medicare claims for these members to fail the automatic crossover claims process, which meant that Medicare payment information (EOMB) was not being sent to Zenith from Medicare for these members.

Generally, this issue affected members who became Medicare eligible prior to 2012. The BPO has taken steps to correct its eligibility files and also is working with Zenith to insure that eligibility files sent to CMS match Medicare's eligibility files.

Currently, members who are newly eligible for Medicare are asked to provide a copy of the Medicare ID card received from Medicare to ensure that the eligibility records of the Plan are consistent with the eligibility records at Medicare.

Participants should also ensure their providers have both their Medicare identification card as well as their Coastwise Indemnity Plan identification card.

cc: Area Welfare Directors

A copy of this memo can be downloaded at [www.benefitplans.org](http://www.benefitplans.org)