As we continue to manage through the fight against COVID-19, Kaiser Permanente is committed to making sure that our customers have all the latest information.

By temporarily consolidating smaller facilities, we can help to support a potential surge in the number of people who are in need of hospitalization, meet the critical need to conserve Personal Protective Equipment (PPE), guard against potential staffing shortages, and limit exposure to the virus for our members, employees, and physicians.

Members who were scheduled for appointments, or have an active prescription, have already been, or will be, contacted this week. If they have prescriptions waiting to be picked up at one of the closed locations, they can fill them at any Kaiser Permanente pharmacy. We also recommend using the mobile app or visiting kp.org/rxrefill.

As we learn of any additional facility closures we will update you.

**Southern California**

Aliso Viejo Medical Offices
Anaheim Hills Medical Offices
Bostonia Medical Offices
Camarillo Medical Offices
Canyon County Medical Offices
Carmel Valley Medical Offices
Carlsbad Medical Offices
Cerritos Medical Offices
Chino (Central) Medical Offices
Coffee Medical Offices
Colton Medical Offices
East Hills Medical Offices
El Cajon (Travelodge) Medical Offices
Foothill Ranch Medical Offices
Indian Hill Medical Offices
Kearny Mesa Rehabilitation Center
La Habra Medical Offices
Lynwood Medical Offices
North Hollywood Medical Offices
Palmdale Medical Offices
Palm Springs Medical Offices and Pharmacy
San Bernardino Medical Offices
San Juan Capistrano Medical Offices
Santa Clarita Executive Plaza Medical Offices
Signal Hill Diagnostic Imaging

Upland Medical Offices
Vision Essentials, Marketplace - Kern
Vision Essentials – La Cienega, Pasadena
Vista Medical Offices
Yorba Linda Medical Offices

**Consolidating services at the following:**

Oceanside Medical Offices
Point Loma Medical Offices
Rancho Bernardo Medical Offices
Rancho San Diego Medical Offices

All Target Clinics have been closed

Apple Valley
Burbank
Chula Vista
Compton
Eagle Rock
Encinitas
Fontana
Fullerton
Hawthorne
Hemet
Inglewood
Irvine North
Menifee

Mission Valley
Montclair
Norco
Northridge
Palm Desert
Pico Rivera
Riverside Arlington
Rosemead
Santa Clarita East
Santee
Vista
West Covina South
Westlake Village
Southern California (contd. from pg 1)

Lomita Medical Offices
Signal Hill Medical Offices
Main Street Health Pavilion Medical Offices
Manhattan Beach Medical Offices
Parkview Medical Offices
Simi Valley Medical Offices
Simi Valley Behavioral Health

Only pharmacy services available at the following locations: Gardena, Torrance.

Only lab, pharmacy, and radiology services available at the Long Beach Medical Offices

Brea Medical Offices and Pharmacy
Huntington Medical Offices and Pharmacy
La Palma Medical Offices and Pharmacy
Lakeview Medical Offices and Pharmacy

Following medical offices and their Urgent Care centers will only see patients with respiratory symptoms:
- Garden Grove Medical Offices
- Mission Viejo Medical Offices
- Normandie North Medical Office

Following medical offices will only see patients with non-respiratory symptoms. All Well-Child visits will only be seen at these locations:
- Euclid Medical Offices
- Tustin Medical Offices

Normandie South Medical Office and Urgent Care are dedicated to non-respiratory symptoms and serves Pediatrics, Laboratory, Radiology, Ophthalmology, and Newborn Lactation Clinic.

Northern California

South Sacramento:
Elk Grove Mental Health and Wellness Facility
South Valley Centre - Psychiatry Building

KPOJ clinics noted below are closed with the physicians and key staff relocated to diverted KPOJ locations as follows:

SCAL
Cerritos KPOJ – diverted to the KPOJ Downey clinic

All other KPOJ locations will remain open at this time, with normal operating days and hours.

NCAL
San Francisco Mission Bay KPOJ – diverted to the San Francisco Van Ness KPOJ clinic

Folsom KPOJ – diverted to Roseville or Morse Ave Sacramento KPOJ clinic.

Member Services Department in all Northern California service areas are now closed. Members are being directed to call the Member Services Contact Center at 1800-464-4000, or go online to kp.org.
Colorado

Baseline Medical Offices
Briargate Medical Offices
Brighton Medical Offices
Castle Rock Medical Offices
East Denver Medical Offices
Englewood Medical Offices
Fort Collins Medical Offices
Greeley Medical Offices
Hidden Lake Medical Offices
Highlands Ranch Medical Offices

Highline Behavioral Health
Ken Caryl Medical Offices
Longmont Medical Offices
Midtown Medical Office Building
Parker Medical Offices
Pueblo North Medical Offices
Ridgeline Behavioral Health
Smoky Hill Medical Offices
Southwest Medical Offices
Spring Creek Medical Offices
Wheat Ridge Medical Offices

Georgia

Alpharetta
Brookwood
Cascade
Conyers
Decatur
Douglasville
Fayette
Forsyth

Henry
Holly Springs
Lawrenceville
Newnan
Sandy Springs
Snellville
Stonecrest
West Cobb

Only radiology and pharmacy services available at the following locations:
• Panola
• Cumberland
• Sugar Hill-Buford (also lab)
• Crescent Centre (also lab)

Well-Child Peds Visits are also available at the following locations:
• Panola
• Cumberland

Hawaii

Hawaii Kai Clinic
Kahuku Clinic
Kailua Clinic
Kapolei Clinic

Kihei Clinic
Nanaikeola Clinic
Waimea Clinic
COVID-19 UPDATE – Facility Closures
April 13, 2020

Mid-Atlantic States

All Vision Essentials locations

Effective April 6 only pharmacy, lab, and imaging services will remain open at the following:

**Virginia:** Colonial Forge, Springfield, Alexandria, Ashburn, Haymarket Crossroads, and Fair Oaks

**Maryland and DC:** Camp Springs, Frederick, Marlow Heights, Northwest, Prince George’s, Silver Spring and Shady Grove

**Baltimore:** Abingdon, Annapolis, Baltimore Harbor, North Arundel, Towson, Columbia Gateway, Nottingham physical therapy.

Northwest

Battle Ground Medical Office
Cedar Hills Medical & Dental
Care Essentials - Hawthorne
Care Essentials – Pearl
Gateway Medical Office (*Pediatrics/ Well Child is open*)
Hillsboro Medical Office (*Pharmacy is open*)
Keizer Station Medical Office

Mill Plain One Medical Office
Murrayhill Medical Office
Orchards Medical Office
Tanasbourne Medical Office (*Pediatrics/ Well Child and OB/GYN remain open*)
Tualatin Medical Office
West Salem Medical Office
Westside Medical Specialty

Dental Offices

Aloha Dental Office
Cedar Hills Medical and Dental Office
Clackamas Dental Office
Eastmoreland Dental Office
Grand Avenue Dental Office
Gresham Dental Office
Johnson Creek Dental Office
Longview-Kelso Dental Office
North Interstate Dental Office

North Lancaster Dental Office
Oregon City Dental Office
Rockwood Dental Office
Salmon Creek Dental Office
Skyline Dental Office
Tanasbourne Dental Offices
Tigard Dental Office
Valley River Dental Office

Urgent Care

**Virginia:** Manassas and Fredericksburg

**Maryland:** Kensington and Camp Springs

**Baltimore:** Woodlawn and Baltimore Harbor
## Washington

<table>
<thead>
<tr>
<th>Facility</th>
<th>Location</th>
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<td>Ballard</td>
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<td>Bartell CareClinics</td>
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<td>Burien</td>
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<td>Bremerton Mental Health</td>
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