

As we continue to manage through the fight against COVID-19, Kaiser Permanente is committed to making sure that our customers have all the latest information.

By temporarily consolidating smaller facilities, we can help to support a potential surge in the number of people who are in need of hospitalization, meet the critical need to conserve Personal Protective Equipment (PPE), guard against potential staffing shortages, and limit exposure to the virus for our members, employees, and physicians.

Members who were scheduled for appointments, or have an active prescription, have already been, or will be, contacted this week. If they have prescriptions waiting to be picked up at one of the closed locations, they can fill them at any Kaiser Permanente pharmacy. We also recommend using the mobile app or visiting kp.org/rxrefill.

As we learn of any additional facility closures we will update you.

Southern California

- Aliso Viejo Medical Offices
- Anaheim Hills Medical Offices
- Bostonia Medical Offices
- Camarillo Medical Offices
- Canyon County Medical Offices
- Carmel Valley Medical Offices
- Carlsbad Medical Offices
- Cerritos Medical Offices
- Chino (Central) Medical Offices
- Coffee Medical Offices
- Colton Medical Offices
- East Hills Medical Offices
- El Cajon (Travelodge) Medical Offices
- Foothill Ranch Medical Offices
- Indian Hill Medical Offices
- Kearny Mesa Rehabilitation Center
- La Habra Medical Offices
- Lynwood Medical Offices
- North Hollywood Medical Offices
- Palmdale Medical Offices
- Palm Springs Medical Offices and Pharmacy
- San Bernardino Medical Offices
- San Juan Capistrano Medical Offices
- Santa Clarita Executive Plaza Medical Offices
- Signal Hill Diagnostic Imaging

- Upland Medical Offices
- Vision Essentials, Marketplace - Kern
- Vision Essentials – La Cienega, Pasadena
- Vista Medical Offices
- Yorba Linda Medical Offices

Consolidating services at the following:

- Oceanside Medical Offices
- Point Loma Medical Offices
- Rancho Bernardo Medical Offices
- Rancho San Diego Medical Offices

All Target Clinics have been closed

- | | |
|--------------|---------------------|
| Apple Valley | Mission Valley |
| Burbank | Montclair |
| Chula Vista | Norco |
| Compton | Northridge |
| Eagle Rock | Palm Desert |
| Encinitas | Pico Rivera |
| Fontana | Riverside Arlington |
| Fullerton | Rosemead |
| Hawthorne | Santa Clarita East |
| Hemet | Santee |
| Inglewood | Vista |
| Irvine North | West Covina South |
| Menifee | Westlake Village |



Southern California *(contd. from pg 1)*

Lomita Medical Offices
 Signal Hill Medical Offices
 Main Street Health Pavilion Medical Offices
 Manhattan Beach Medical Offices
 Parkview Medical Offices
 Simi Valley Medical Offices
 Simi Valley Behavioral Health

Only pharmacy services available at the following locations: Gardena, Torrance.

Only lab, pharmacy, and radiology services available at the Long Beach Medical Offices

Brea Medical Offices and Pharmacy
 Huntington Medical Offices and Pharmacy
 La Palma Medical Offices and Pharmacy
 Lakeview Medical Offices and Pharmacy

Northern California

South Sacramento:
 Elk Grove Mental Health and Wellness Facility
 South Valley Centre - Psychiatry Building

KPOJ clinics noted below are closed with the physicians and key staff relocated to diverted KPOJ locations as follows:

SCAL

Cerritos KPOJ – diverted to the KPOJ Downey clinic

All other KPOJ locations will remain open at this time, with normal operating days and hours.

Following medical offices and their Urgent Care centers will only see patients with respiratory symptoms:

- Garden Grove Medical Offices
- Mission Viejo Medical Offices
- Normandie North Medical Office

Following medical offices will only see patients with non-respiratory symptoms. All Well-Child visits will only be seen at these locations:

- Euclid Medical Offices
- Tustin Medical Offices

Normandie South Medical Office and Urgent Care are dedicated to non-respiratory symptoms and serves Pediatrics, Laboratory, Radiology, Ophthalmology, and Newborn Lactation Clinic.

Member Services Department in all Northern California service areas are now closed. Members are being directed to call the Member Services Contact Center at 1800-464-4000, or go online to kp.org.

NCAL

San Francisco Mission Bay KPOJ – diverted to the San Francisco Van Ness KPOJ clinic

Folsom KPOJ – diverted to Roseville or Morse Ave Sacramento KPOJ clinic.



Colorado

Baseline Medical Offices
 Briargate Medical Offices
 Brighton Medical Offices
 Castle Rock Medical Offices
 East Denver Medical Offices
 Englewood Medical Offices
 Fort Collins Medical Offices
 Greeley Medical Offices
 Hidden Lake Medical Offices
 Highlands Ranch Medical Offices

Highline Behavioral Health
 Ken Caryl Medical Offices
 Longmont Medical Offices
 Midtown Medical Office Building
 Parker Medical Offices
 Pueblo North Medical Offices
 Ridgeline Behavioral Health
 Smoky Hill Medical Offices
 Southwest Medical Offices
 Spring Creek Medical Offices
 Wheat Ridge Medical Offices

Georgia

Alpharetta
 Brookwood
 Cascade
 Conyers
 Decatur
 Douglasville
 Fayette
 Forsyth

Henry
 Holly Springs
 Lawrenceville
 Newnan
 Sandy Springs
 Snellville
 Stonecrest
 West Cobb

Only radiology and pharmacy services available at the following locations:

- Panola
- Cumberland
- Sugar Hill-Buford (also lab)
- Crescent Centre (also lab)

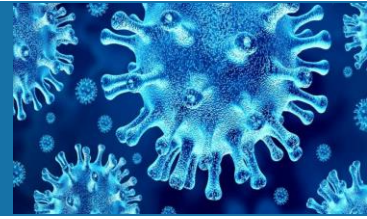
Well-Child Peds Visits are also available at the following locations:

- Panola
- Cumberland

Hawaii

Hawaii Kai Clinic
 Kahuku Clinic
 Kailua Clinic
 Kapolei Clinic

Kihei Clinic
 Nanaikeola Clinic
 Waimea Clinic



Mid-Atlantic States

All Vision Essentials locations

Effective April 6 only pharmacy, lab, and imaging services will remain open at the following:

Virginia: Colonial Forge, Springfield, Alexandria, Ashburn, Haymarket Crossroads, and Fair Oaks

Maryland and DC: Camp Springs, Frederick, Marlow Heights, Northwest, Prince George’s, Silver Spring and Shady Grove

Baltimore: Abingdon, Annapolis, Baltimore Harbor, North Arundel, Towson, Columbia Gateway, Nottingham physical therapy.

Northwest

Battle Ground Medical Office
Cedar Hills Medical & Dental
Care Essentials - Hawthorne
Care Essentials – Pearl
Gateway Medical Office (*Pediatrics/ Well Child is open*)
Hillsboro Medical Office (*Pharmacy is open*)
Keizer Station Medical Office

Dental Offices

Aloha Dental Office
Cedar Hills Medical and Dental Office
Clackamas Dental Office
Eastmoreland Dental Office
Grand Avenue Dental Office
Gresham Dental Office
Johnson Creek Dental Office
Longview-Kelso Dental Office
North Interstate Dental Office

Urgent Care

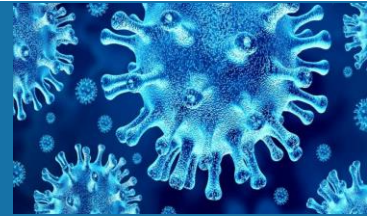
Virginia: Manassas and Fredericksburg

Maryland: Kensington and Camp Springs

Baltimore: Woodlawn and Baltimore Harbor

Mill Plain One Medical Office
Murrayhill Medical Office
Orchards Medical Office
Tanasbourne Medical Office (*Pediatrics/ Well Child and OB/GYN remain open*)
Tualatin Medical Office
West Salem Medical Office
Westside Medical Specialty

North Lancaster Dental Office
Oregon City Dental Office
Rockwood Dental Office
Salmon Creek Dental Office
Skyline Dental Office
Tanasbourne Dental Offices
Tigard Dental Office
Valley River Dental Office



Washington

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| Ballard | Port Orchard |
| Bartell CareClinics | Poulsbo |
| Burien | Puyallup |
| Bremerton Mental Health | Rainier |
| Downtown Seattle | Renton |
| Factoria | Redmond |
| Gig Harbor | South Hill |
| Kendall Yards | South Lake Union |
| Kent | Steele Street |
| Lidgerwood (Pharmacy still open) | Tacoma Hear Center & Eye Care |
| Lincoln Heights | Tacoma Mall |
| Lynnwood | Veradale |
| Northgate | West Olympia |
| NorthPointe | |
| Northshore | |