

ILWU-PMA Pension Plan
ILWU-PMA Welfare Plan

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May 2023

Important Notice Regarding ILWU-PMA Welfare Plan Chiropractic Claims Medical Review

To: Chiropractic Providers Treating ILWU-PMA Welfare Plan Participants

Subject: ILWU-PMA Welfare Plan – Medical Review of Chiropractic Claims

This is to advise you that effective October 1, 2022, the vendor performing medical necessity review of chiropractic claims for ILWU-PMA Welfare Plan members changed from Innovative Care Management (ICM) to eviCore.

eviCore is performing medical necessity reviews, applying its guidelines for review of chiropractic claims, consistent with ILWU-PMA Welfare Plan terms. These guidelines are available on eviCore's website at <https://www.evicore.com/provider/clinical-guidelines-details?solution=musculoskeletal%20therapies&hPlan=eviCore%20healthcare>

If a claim for chiropractic treatment for an ILWU-PMA Welfare Plan member requires medical necessity review, you will receive an Explanation of Payment (EOP) that indicates this with the code "EVIREV" and a request to submit additional information and medical records.

When additional information and medical records are requested, the information must be provided by fax to 800-540-2392 or through the eviCore website at <https://www.evicore.com/resources/healthplan/ilwu-pma-welfare-plan>.

Necessary medical records may include a description of the member's problem or symptoms, the results of any test or other procedures that are related to this claim, any relevant family history, how the requested service will be used to provide medical care to the member, and prior management medications with dose and duration.

Please also be sure to include with the medical records, information sufficient to identify the member and the claim for which the submission is being made. The patient's name (first and last) should be included in the submission along with the claim number, member's Participant ID and date of service.

Failure to submit medical records will result in denial of the claim.